

Braun Kendrick

Omega Legal Provides Database Stability

The information technology manager of Braun Kendrick Finkbeiner P.L.C., a 45-attorney, general practice law firm based in Michigan, has nothing but thanks for Omega Legal.

“We have been on Omega Legal for more than 3 years now and I can probably count on one hand the number of times I’ve had to call support regarding a database problem (actually I can only think of 2 or 3 times),” Sandra Hemker said. “As an I.T. person, having a stable program that can be customized like Omega Legal is a dream. The ability to write complicated custom reports to meet our unusual needs and get it right usually the first time amazes me.”

Much of that thanks should be shared with InterSystems Corporation, whose open, object-oriented Caché® database provides the performance, reliability and scalability necessary to handle both historical reporting and real-time transactions from the same database on the same server. Caché enables extraordinary transaction processing speed, massive scalability, and real-time queries against transactional data with minimal maintenance requirements.

“*The stability of Omega Legal astounds me*”
Sandra Hemker, IT manager

“With Omega Legal, not only can we run reports without our system going down, we can get these reports back within minutes without the significant latency issues we used to experience daily,” Hemker said. (It could take up to 24 hours to get data posted to the data warehouse, meaning reports run against the database would not reflect today’s data. Also, reports could take several hours to generate.)



The firm spent an entire year choosing a new system. In addition to stability, the firm needed a vendor that could create the specific reporting and billing features that the firm’s clients required. Omega could do it.

“Now if there is any problem, which is rare, it’s because we forgot to ask Omega for something, not because they neglected to give us what we asked,” Hemker added. “It’s so much better.”

Omega

Omega is a privately held Scottsdale-based company that provides mid-to-large size law firms an integrated financial and practice management software suite that sets the standard for return on investment, system performance and service. Since 1975, Omega has been solving critical business issues for law firms, improving their profitability, productivity and efficiency.